

McLane, Graf, Raulerson & Middleton Professional Association

100 Market Street, Suite 301, P.O. Box 459 | Portsmouth, NH 03802-0459 Tel: 603.436.2818 | Fax: 603.436.5672 | www.mclane.com

SARAH B. KNOWLTON Direct Dial: (603) 334-6928 Email: sarah.knowlton@mclane.com Licensed in MA, ME and NH

January 4, 2011

Via Electronic Mail and Hand Delivery

Ms. Debra A. Howland Executive Director and Secretary New Hampshire Public Utilities Commission 21 S. Fruit Street, Suite 10 Concord, NH 03301

MANCHESTER CONCORD

PORTSMOUTH WOBURN MA

Re: Docket No. DE 10-188; CORE Electric and Gas Energy Efficiency Programs 2011-2012

Dear Ms. Howland:

On behalf of EnergyNorth Natural Gas, Inc. d/b/a National Grid NH, I enclose for filing with the Commission seven copies of Exhibit 20 from the hearing in this matter.

Thank you for your assistance with this matter.

Very truly yours,

Strah B. Knowlton

Sarah B. Knowlton

SBK/blb

Enclosure

cc: Service List (via electronic mail) Celia O'Brien, Esq.

ALPUC JANOA'LL PH 3:36